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| **Experience Summary** | | |
| * Having 2.3+ years of experience in PeopleSoft Implementation and Support services for HCM 9.2, FSCM 9.2, ELM 9.2 applications with Peopletools 8.5x on Unix & Windows platforms. * Expertise in coordinating with different Support and Development Teams. * Support proficient and well versed with operations of production support models. * Self-motivated, quick learner of new concepts, technologies and adaptable to new environments. * Possess Client centric attitude with excellent Inter-personal, written and verbal communication skills. * Implementation, configuration and Optimization of PeopleSoft Deployment Packages (DPK’s). * Scaling (Addition and deletion) of PeopleSoft Architecture and its components. * Worked as a Front-end coder and was a part of UI integration in the project undertaken during LTI training.   **Hands-on experience:**   * + PeopleTools installation and configuration for 8.5x   + Instance creation using Deployment Package (DPK) customization.   + Application and PeopleTools patching using Change Assistant.   + PeopleSoft application refresh from restoring database backup to completing post refresh activity.   + Performing project migration, backup using Application Designer.   + WebLogic and Tuxedo patching.   + PeopleSoft Update Manager (PUM).   + PeopleSoft Change Assistant (CA).   + Creation and management through ServiceNow.   + PeopleSoft Application HCM, FSCM, ELM implementation.   + Creation of basic automation scripts for PeopleSoft Domains.   + Tax Update, ADP and Bug Fix patch application.   **Having rich involvement in:**   * + Installation and configuration of PeopleSoft components like Application Server, Web Server, Process Scheduler Server and Database Server for PT 8.5x on Unix & Windows.   + Installation and configuration of PeopleSoft Workstation and Oracle Client.   + Creation of User and database profiles.   + Security of PeopleSoft and Oracle Database.   + Raising service requests and coordinating with My Oracle Support for issues relating to PeopleSoft and Oracle Databases.   + Performing day-to-day Oracle 12c database administration activities.   + PeopleSoft related troubleshooting scenarios.   + Application of HCM & FSCM Images.   + Implementation of traditional Peoplesoft DEMO database installation and associated troubleshooting scenarios.   + Cleanup and installation of Native OS Image.   + Installation of Peoplesoft 8.56 and 8.57 using DPK via customized YAML scripts.   + Application of Taxation Updates using PeopleSoft Update Manager.   + Working with data mover and application designer to carry out migration & application other administration duties.  |  | | --- | | **Project Details** |  |  |  |  |  | | --- | --- | --- | --- | | **Project 1** | | | | | **Project** | PeopleSoft Support for LTI internal instances | **Team Size** | 1+ | | **Start Date** | August 2018 | **End Date** | Present | | **Description** | The project involved extending Administration and support activities of primarily HCM, FSCM, CRM on Unix shell and windows. | | | | **Role & Contribution** | * Troubleshooting of errors occurred at application, process scheduler, and web server level. * Carrying out Project/Data Migrations using Application designer and Data Mover. * Maintenance and Configuration of Oracle Database 12c, MSSQL utilized by various PeopleSoft instances. * Installation, configuration, setup and management of the PeopleSoft Internet Architecture PIA environment. * Addition and removal of users, roles and other authorizations at the database level. * Testing integration between different PeopleSoft applications. * Preserving the operational status of the PeopleSoft instance(s). * Maintaining Security of the PeopleSoft instances. * Migration of DB2 Non Unicode Database to a Unicode Oracle Database. * Maintaining operability of Windows server domain such as monitoring the threshold value for space, rebooting of servers etc. * Storage and retrieval of binaries required for PeopleSoft Installation. * Performing DPK installation and customizations. * Creation of COE (Center of Excellence) instances using DPK * Application of Image updates using PUM. * Configuring PeopleSoft Test Framework on various windows versions on PeopleTools 8.5x. * Cleanup of the mentioned servers in case of threshold crossover. | | | | **Tools** | * People Tools 8.5x, PeopleSoft Application 9.2, Windows 2008, 2012 R2, 2016, RHEL 6.5 and 7.0, OEL 7.7, 8.1. | | |  |  |  |  |  | | --- | --- | --- | --- | | **Project 2** | | | | | **Project** | PeopleSoft Support for an industrial office supplies distributor in North America. | **Team Size** | 10+ | | **Start Date** | November 2018 | **End Date** | November 2019 | | **Description** | The project involved extending Administration and support activities of HCM, ELM on Unix shell. | | | | **Role & Contribution** | * PeopleTools, Tuxedo, WebLogic patching. * Perform Database Refresh Activities * Refresh databases & PeopleSoft Instances, required for development, testing and production. * Application of Taxation updates using Change Assistant. * Troubleshooting of errors occurred at application, process scheduler, app server and web server level. * Updating project specific documentation. * Raising and Resolving tickets assigned through ServiceNow. * Coordinating with the DBA team to improve the performance of the PeopleSoft application and Database. * Configured and maintained Report Nodes and Settings. * Carrying out Project Migrations using Application designer and Data Mover. * Vulnerability assessment by applying latest security patches. * Script execution on production and non-production environments on requests by developers. | | | | **Tools** | * People Tools 8.5x, HCM 9.2, ELM 9.2 | | |  |  |  |  |  | | --- | --- | --- | --- | | **Project 3** | | | | | **Project** | PeopleSoft Support for a publication Company in US | **Team Size** | 40+ | | **Start Date** | June 2018 | **End Date** | August 2018 | | **Description** | The project involved extending Administration and support activities of HCM, FSCM on Unix shell. | | | | **Role & Contribution** | * PeopleTools, Tuxedo, WebLogic patching * Perform Database Refresh Activities * Application of Taxation updates * Troubleshooting application, process scheduler, app server and web server * Troubleshooting Issues related to IB messaging, reporting and performance * Performing daily monitoring of Processes, Jobs and Recurrences * Coordinating with the DBA team to improve the performance of the PeopleSoft application and Database. * Configuration, monitoring and troubleshooting of PeopleSoft Integration Broker. * Testing integration between different PeopleSoft applications * Configured and maintained Report Nodes and Settings. * Project migration and data migrations using PeopleSoft utilities * Script execution on production and non-production environments on requests by developers. | | | | **Tools** | * People Tools 8.5x, HCM 9.2, FSCM 9.2 | | | | | | |
| **Skills Summary** | | |
| **Domain** | | IT Software |
| **Programming Languages** | | C, Basics of C++, HTML, CSS, JavaScript, JAVA, Bootstrap |
| **Operating System / ERP Version** | | Windows 2008 R2,2012/2012 R2, 2016, 7, 8, 10, RHEL 6.5 and 7.0, OEL 7.7, 8.1 |
| **Tools / DB / Packages / Framework / ERP Components** | | MSSQL, Oracle 11g, Oracle 12c, Hibernate, Spring MVC, Eclipse IDE, Apache Tomcat 8.0, Oracle PeopleSoft, SQLPLUS, SQL Developer, OEM, APP Designer, Data Mover, Change Assistant, Virtual Box, Putty, WinSCP, Remote Desktop Services |
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| **Educational Qualification** | | |
| **Education & Credentials** | Bachelor’s in computer science & Engineering from Amity University in 2017. | |